



SERVICE GUIDE DIGITAL DATA SERVICES PRODUCT AND PRICING

1. SERVICE PRICES

Channel Termination - Per Point of Termination **

| | <u>USOC</u> | <u>Monthly</u> | <u>12 Month</u> | <u>36 Month</u> | <u>60 Month</u> |
|------------------|----------------|----------------|-----------------|-----------------|-----------------|
| 19.2,56,64 kbps | T6ECS/T6EC4*** | \$ 132.06 | \$110.05 | \$76.48 | \$72.45 |
| 2.4,4.8,9.6 kbps | T6ECS/T6EC4*** | \$ 108.00 | \$90.00 | \$60.09 | \$56.93 |

Channel Mileage

| | | | |
|------------|-------|----------|---------|
| - Fixed | 1L5XX | \$108.00 | \$90.00 |
| - Per mile | 1L5XX | \$8.40 | \$7.00 |

Optional Features and Functions

Multiport Bridge

| | | | |
|----------|-------|--------|--------|
| Zone 1-3 | BCNDA | \$4.20 | \$3.50 |
|----------|-------|--------|--------|

DS1 To DS3

| | | | |
|--------|-------|----------|----------|
| Zone 1 | QMXX1 | \$420.00 | \$350.00 |
| Zone 2 | QMXX2 | \$420.00 | \$350.00 |
| Zone 3 | QMXX3 | \$420.00 | \$350.00 |

* One Year Minimum on all features and functions.

** Grandfathered as of May 6, 2024. Current customers may maintain their service rate structure until their contract expires at which time the service will default to MTM rate. As a result, you will not be permitted to order any new service or move an existing service from your current location to a new location

*** The T6EC4 USOC applies to all Cinti Rate Center channel terminations. Same rates apply.

Special Construction charges may apply

| | | |
|---|------------|-------------|
| Expedite Charge, per order: | \$1,500.00 | USOC: CX4GX |
| Design Change Charge, per order: | \$ 100.00 | USOC: H28 |
| Service Date Change Charge, per order: | \$ 100.00 | USOC: OMC |
| Design Management Charge, per request circuit level moved: | \$1,150.00 | USOC: PCC10 |
| Circuit Identification Charge, per occurrence: | \$ 300.00 | USOC: NRTAG |

2. DESCRIPTION:

2.1 A Digital Data channel is a channel for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, 19.2, 56, or 64 kbps. The actual bit rate is a function of the channel interface selected by the customer. The channel provides a synchronous service with timing provided by the Telephone Company through the Telephone Company's facilities to the customer in the received bit stream. Digital Data channels are only available via Telephone Company designated hubs and are provided between customer designated premises or between a customer designated premises and a Telephone Company hub. The 64 kbps speed requires B8ZS Line Code Formatted Signal. The 9.6, 19.2, 56 and 64 kbps Digital Data channels are available for use with Customer Network Reconfiguration Service as described in 7.2.10 following. The customer is responsible for providing the Channel Service Unit-type equipment or other Network Channel Terminating Equipment associated with the Digital Data channel at its premises. The interim program for interconnection of such equipment is set forth in Technical Reference PUB AS No. 1. * Not available in the Bethel and Fairfield Wire Centers. (This page filed under Transmittal No. 891)

Digital Data Service Technical Specifications Packages

| <u>Parameter</u> | <u>Package DA-</u> | | | | |
|--------------------|--------------------|----------|----------|----------|----------|
| | <u>1</u> | <u>2</u> | <u>3</u> | <u>4</u> | <u>6</u> |
| Error-Free Seconds | X | X | X | X | X |

The Telephone Company will provide a channel capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds while the channel is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310.

Voltages which are compatible with Digital Data Service are delineated in Technical Reference TR-NPL-000341

2.4 The following channel interfaces (CIs) define the bit rates that are available for a Digital Data channel:

| <u>CI</u> | <u>Bit Rate</u> |
|-----------|-----------------|
| DU-24 | 2.4 kbps |
| DU-48 | 4.8 kbps |
| DU-96 | 9.6 kbps |
| DU-19.2 | 19.2 kbps |
| DU-56 | 56.0 kbps |
| DU-64 | 64.0 kbps |

Compatible channel interfaces are set forth in Technical Reference TR-NPL-000341 and PUB 62310.

2.5 Secondary Channel Capability - An arrangement that provides the customer the flexibility of utilizing a secondary channel in conjunction with a primary 2.4, 4.8, 9.6, 19.2 or 56 kbps Digital Data Service channel. The secondary channel and primary channel are provided over the same facilities as a two-point or multipoint service where available, and must be coterminated in special customer provided equipment. Secondary Channel Capability (SCC) is a derived companion digital transmission path that is independent of the primary data path and operates at a substantially lower bit rate. This derived channel allows the customer to perform network management functions during the normal operation of the network. This diagnostic channel utilizes a portion of a customer's previously unavailable data bit stream allowing for the ability to remotely control and test the network and peripheral devices without taking the network out of service. Due to the transmission equipment restrictions, SCC cannot be provided on 56 Kbps circuits that require the installation of loop repeater equipment for provision of service. The addition of the secondary channel option to an existing Digital Data Service will be treated as a subsequent addition to the existing service and rated as such. SCC is provided as described in Technical Reference TR-NPL-000157.

2.6 The following table shows the technical specifications packages with which the optional features and functions are available.

| | <u>Available with Technical Specifications Package DA-</u> | | | |
|------------------------------------|--|----------|----------|----------|
| | <u>1</u> | <u>2</u> | <u>3</u> | <u>4</u> |
| Central Office Bridging Capability | X | X | X | X |
| Secondary Channel Capability | X | X | X | X |

THIS CINCINNATI BELL SERVICES AGREEMENT IS SUBJECT TO CINCINNATI BELL GENERAL TERMS AND CONDITIONS. BY SUBMITTING AN ACCESS SERVICE REQUEST, CUSTOMER ACKNOWLEDGES THAT CUSTOMER HAS READ, UNDERSTANDS, ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS.

3. SERVICE AND RATES

3.1 In addition to the Service Prices, Customer will incur any and all charges that may be mandated by any regulatory Commission with jurisdiction over Cincinnati Bell or Digital Data Service .

3.2 If Customer cancels, in whole or in part, any requested addition, rearrangement, relocation or other modification to Digital Data Service prior to completion thereof, Customer will reimburse Cincinnati Bell for the actual time and material expenses incurred by it in connection with such modification prior to Cincinnati Bell's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the service, construction, installation, termination and other charges for which Customer would have otherwise been responsible.

3.3 Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and Cincinnati Bell accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order may be canceled by Cincinnati Bell and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence.

3.4 If nonrecurring charges associated with the installation of Digital Data Service are waived and the Digital Data Service is then terminated prior to the expiration of the Initial Term, the Customer will become liable for payment of the waived charges.

4. TERM

4.1 Digital Data Service is available for a minimum term of 12 months. If a Customer terminates a service, without cause, prior to the expiration of the minimum term, the Customer will pay to Cincinnati Bell a termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the Customer had not terminated prior to the end of the 12, month term..

4.2 The initial term for the individual services covered under this Supplement shall be specified in the applicable Access Service Request.

4.3 Following expiration of the term of a service covered under this Supplement, the service will automatically renew on a month-to-month term at the then-current rate in the rate schedule, unless either party provides written notice to terminate at least thirty (30) days prior to expiration of the initial or any renewal term.

5. OUTAGE ADJUSTMENTS

5.1 An interruption of service will start when an inoperative Digital Data Service is reported to Cincinnati Bell and end when the service is operative. Any service interruptions greater than 30 consecutive minutes will result in a credit equal to 1/1440 of the applicable monthly charge for the service involved. The same credit will apply for each additional 30-minute period that the service remains inoperative. In any month, as a result of an interruption or series of interruptions, the total credit per rate element of the interrupted service may not exceed 100 percent of the monthly charge for that particular rate element and are the complete remedy to the Customer for service interruptions.