

FEATURES	ARTICLE	VIDEO
<p>Simultaneous Ring Ring two or more phones at the same time.</p>	<p>Configure</p>	<p>Configure</p>
<p>Call Forwarding Redirects calls to another number or extension when user line is busy or not answering.</p>	<p>Configure</p>	<p>Configure</p>
<p>Auto Attendant Virtual receptionist that greets callers and provides menu options for call routing. Set up business/holiday hours to transfer calls at certain times.</p>	<p>Manage</p>	<p>Create in Control Hub</p>
<p>Hunt Groups Route calls to specific employees based on predetermined patterns.</p>	<p>Manage</p>	<p>Create in Control Hub</p>
<p>Receptionist Client Manage and monitor desk phone calls online.</p>	<p>Create in Control Hub</p>	<p>Get Started</p>
<p>Call Recording Records phone conversation for future reference or compliance purposes.</p>	<p>Manage</p>	<p>Dubber</p>
<p>Call Park/Pull and Pick Up Places a call on hold so it can be "picked up" by another phone in the organization.</p>	<p>Call Park</p>	<p>How To</p>
<p>Voicemail-to-Email Transcription Receive a transcription of your voicemail(s) via email.</p>	<p>Enable</p>	<p>Store Your Messages</p>
<p>Reporting Measures metrics on call volume, performance, duration, etc. to optimize operations.</p>	<p>Analytics</p>	<p>Analytics in Control Hub</p>
<p>Webex App Call, message and meet in one app with mobility, file sharing, integrations, AI Assistant and more.</p>	<p>Get Started</p>	<p>Overview</p>
<p>Emergency Calling 911 Reach emergency services by dialing 911, with location information automatically transmitted to responders.</p>	<p>E911 with Redsky</p>	<p>E911 Compliant</p>